

Gavin Cardeno

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WORK

California Department of Technology

Dec 2021 – Sep 2023

Intern, Network Engineering Operations

- *Performed data wrangling and cleaning using Excel and SQL to prepare datasets for analysis, improving reporting accuracy and consistently beat expected turnaround times*
- *Generated reports in Tableau and Excel, and created network documentation in Visio and SharePoint enhancing efficiency and communication*
- *Supported large-scale migrations by streamlining processes and improving overall operational efficiency*
- *Monitored network performance using PuTTY and SolarWinds, resulting in improved network uptime and reliability*

Sacramento City College Events Board

Dec 2021 – Feb 2023

Tech Lead

- *Analyzed survey data to boost CSAT/NPS by 30%*
- *Led weekly Scrum meetings, to improve project transparency*
- *Facilitated staff training sessions*

Students for Sports

Mar 2022 – Feb 2023

Nonprofit Co-Founder

- *Secured a website through Cloudflare, increasing organization sign-ups and visibility*
- *Partnered with a local basketball association to secure gyms, elevating community involvement*

EDUCATION

University of California, Los Angeles

BS, Statistics & Data Science

- *Statistical Models & Data Mining, Consulting, Programming with R, Machine Learning*

SKILLS

- **Technical Skills:** *Python, R, SQL, C++, Pandas, NumPy, Scikit-learn, Matplotlib, Seaborn, ETL Pipelines*
- **Applications:** *Power BI, Tableau, Excel, Google Analytics, PuTTY, ServiceNow*
- **Core Skills:** *Data Wrangling & Cleaning, Statistical Modeling, A/B Testing, Regression & Classification, Machine Learning, Predictive Analytics, Data Visualization, Dashboard Development*
- **Certifications:** *Google Data Analytics Professional Certificate*

Portfolio available at gavincardeno.com